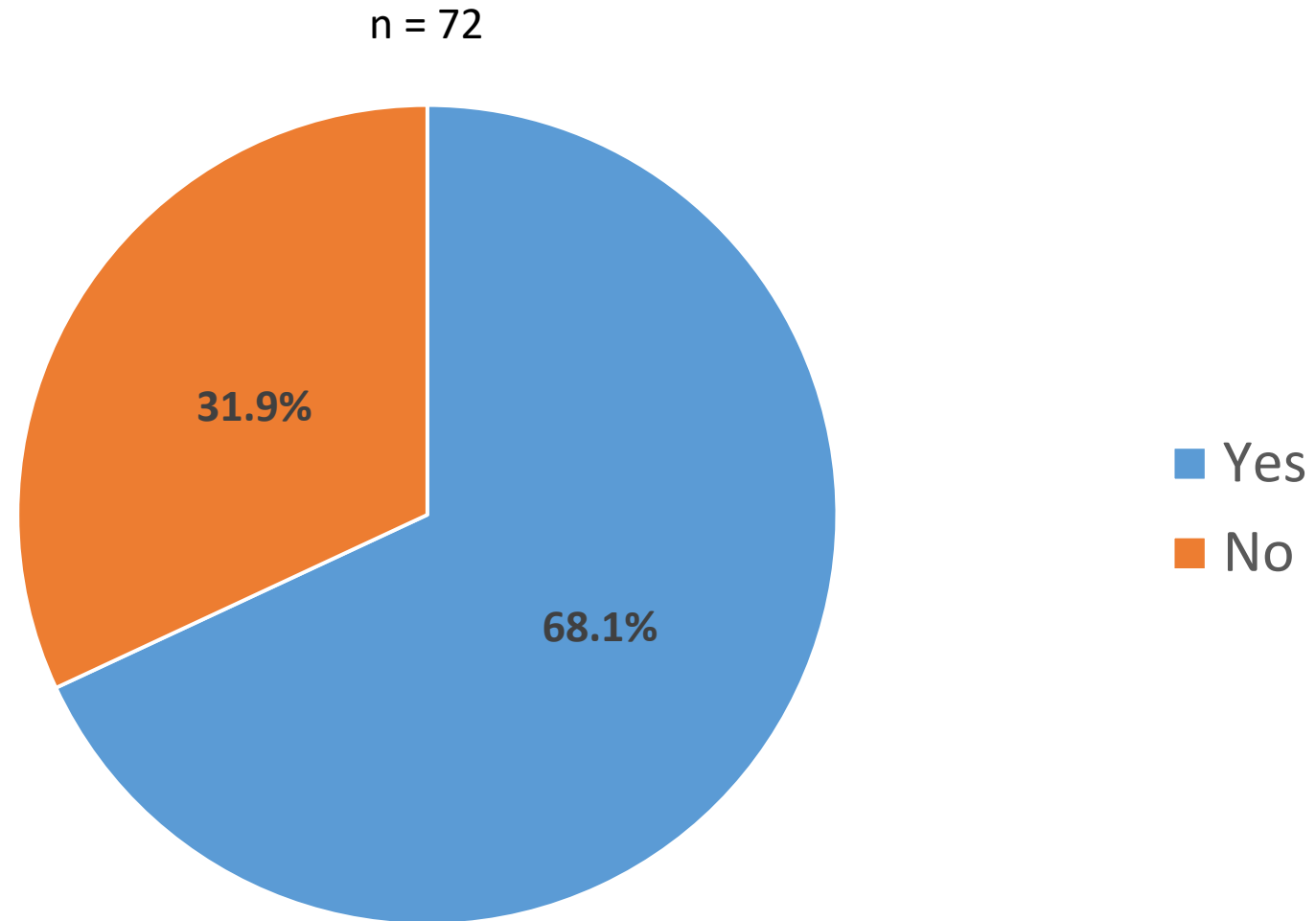


Back to Church Survey Results

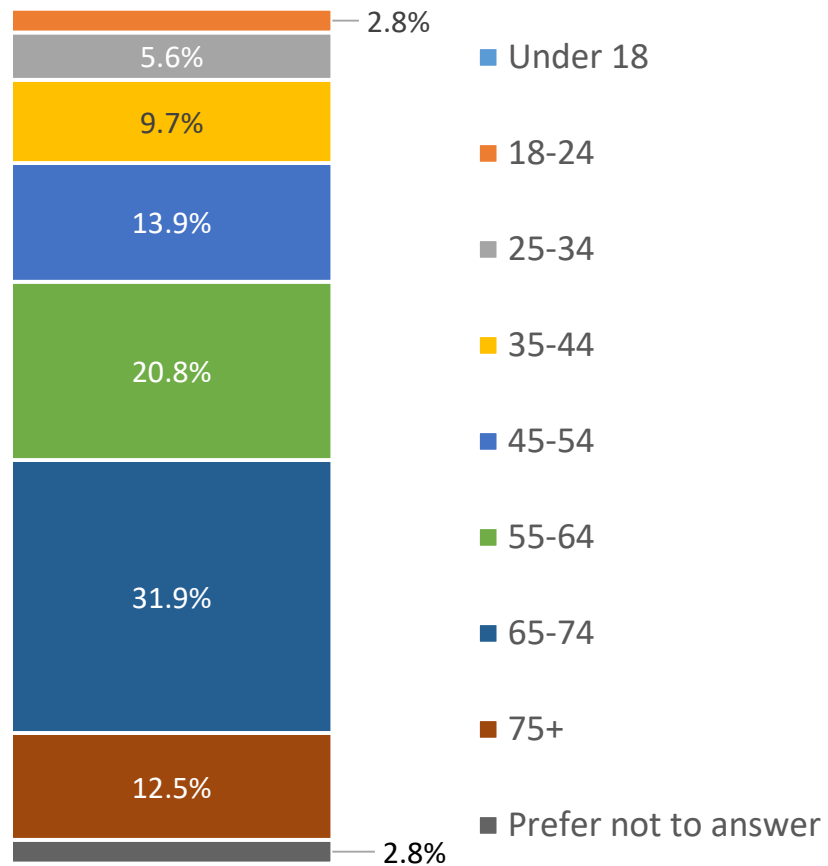
May 25, 2020

Q1. Do you consider yourself or someone in your home to be in one of the "high-risk" categories for COVID-19 (e.g., older adults, and those with underlying health conditions, such as diabetes, lung disease, or heart disease)?



Q2. What is your age?

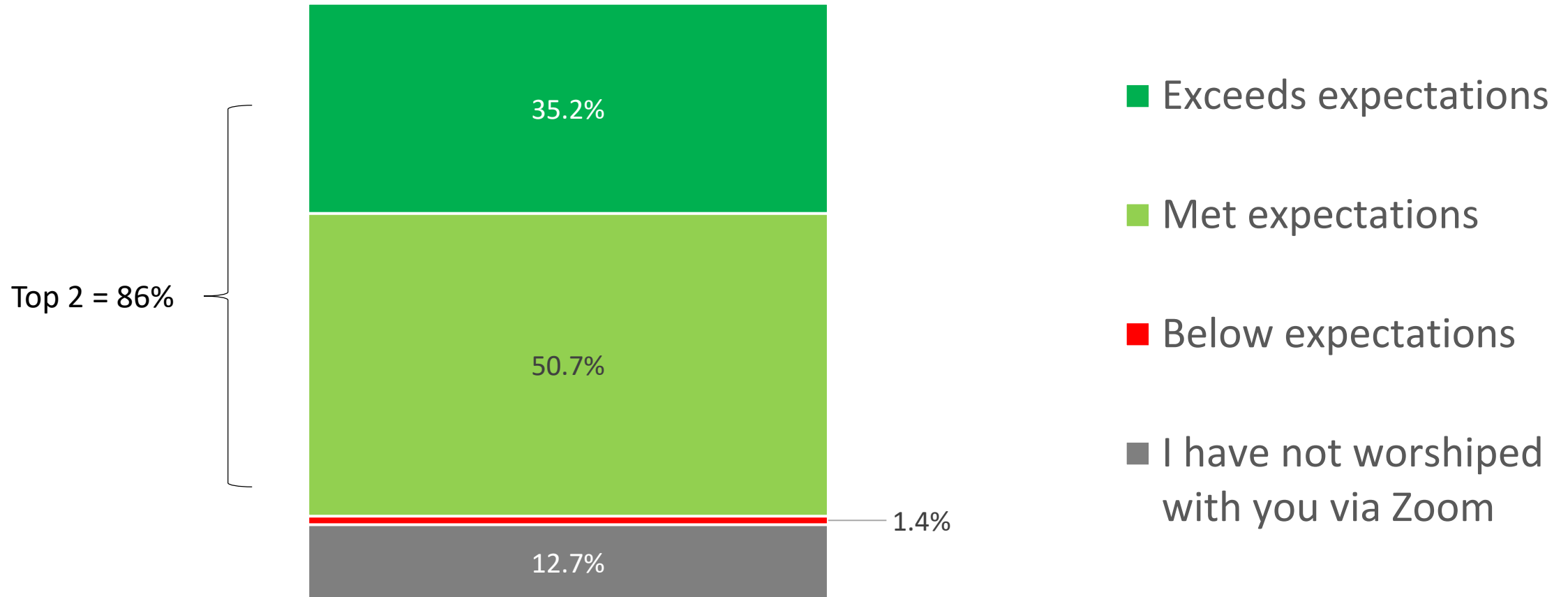
n = 72



Age Group	Number of Respondents
Under 18	0
18-24	2
25-34	4
35-44	7
45-54	10
55-64	15
65-74	23
75+	9
Prefer not to answer	2

Q3. If you have attended our worship via Zoom in the past seven weeks, what has been your experience?

n = 71



Q4. What has been the BEST thing about Zoom worship?

Positive Responses	
1. Able to see, hear, and chat with other members 2. To see Pastor Anna when she delivers the message 3. Ability to continue to worship	Well put together, a little of experiences from live service
Allows some sort of normalization	I feel very connected with Pastor Anna. I also enjoy the casual setting, like being able to have a cup of coffee!
As long as no tech. Problem, I'm ok with it.	Interaction
Being able to worship virtually with other members	Intimate experience
Being able to worship at this scary time	It is available over the phone. Also, I like hearing familiar voices and being able to greet others even if you can't see them.
Carolyn Jones hooking me into the service via phone connection. I didn't think this would make much of a difference, but hearing the service made my experience more inspirational.	Me and my husband we're able to see the people that we used to see in our Church ,talk to them and interact virtually.
Don't have to dress for church. The experience is more personal.	Not having to get dressed to go to church; seems like a more personal experience.
Easy Access / Accessibility and personal	not having to get up early and get dressed
feel like attending the live church	Pastor Anna's sermons come across as very personal with humor and emotion.
Feeling connected to others.	Seeing everyone and hearing them talk! / encouraging messages / listening to the music
Getting to connect with my Friendship family.	That worship is made possible despite the circumstance
Getting to see all the worshippers.	The commitment of our pastor, volunteers, members, and staff to do their best to have a worshipful, spirit-filled experience.
Having a regular opportunity to worship and to see other Church members.	The commitment of people to stay connected to the work of the church and even expand their work by helping with music ministry, capacity of the church to be a strong online presence, volunteer with the telephone ministry, make masks, feed others, etc.
how well attended our services have been and seeing everyone worship from their homes	The social time afterwards, plus pastor's zoom sermons are good.
I can worship while still in my bathrobe. I tend to stay up late on Saturdays so now I can sleep late and still attend my church.	The special Music segments (offering)
I don't have to get dressed and drive	Those who are at risk can participate safely.

Q5. What, if anything, has been the MOST UNSATISFACTORY or CHALLENGING thing about our Zoom worship services?

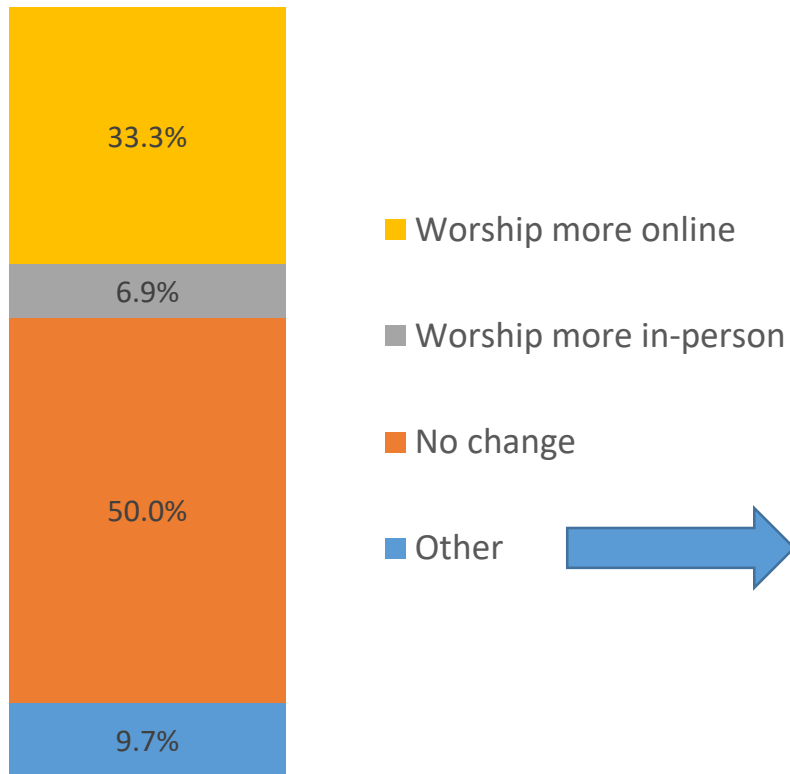
All Areas for Improvement Responses

A couple of times they were not able to get me into the service. Those times that I did get in were very meaningful and easy to follow along. I think Zoom is a good substitute if one cannot attend in person.	Nothing unsatisfactory.....When using electronic devises etc. you have to expect things will not always go smoothly!!
Bad videos, computer glitches, not really being able to sing together	Our failed Zoom service. Also connecting my Mother, who has a Dial Pulse only phone, to the service.
Down on Sunday	People forgetting to mute upon entry. But this isn't that big a deal.
Editing	Personally, being unable to see the service since I am not online.
Getting on, Glitches. Unorganized fellowship time. The first week was lovely.	Quality of online digital output but that is to be expected
Going by the circumstances of the time it's been a good and pleasure to be able to fellowship together...	Responsive reading.
Have to wait for someone to let you in	Singing & praying in one place.
I do like socializing within the congregation and miss that. The scripted socializing is necessary but I wish it was more free form.	Sometime looses picture.
I miss live music. I miss the in service greeting. Occasional technical difficulties.	Taking turns talking, not able to have a real group discussion. That is the nature of Zoom, not the way Anna is running the service.
Instability of internet / not dependable all the time.	The background noise when people don't mute during worship and after worship during the check-in time.
Lack of fellowship.	The delay in both the music and sound. Reverb can be difficult when on a LAND line.
Not always best sound quality	Would suggest that if people don't mute themselves that the host or administrator mute them. This could be announced upfront, so that people hopefully don't take offense. Some people just forget to mute themselves.
Not meeting with people face to face.	

Q6. After this time of social-distancing and online worship, what do you think will be the change to your pattern of worship?

n = 72

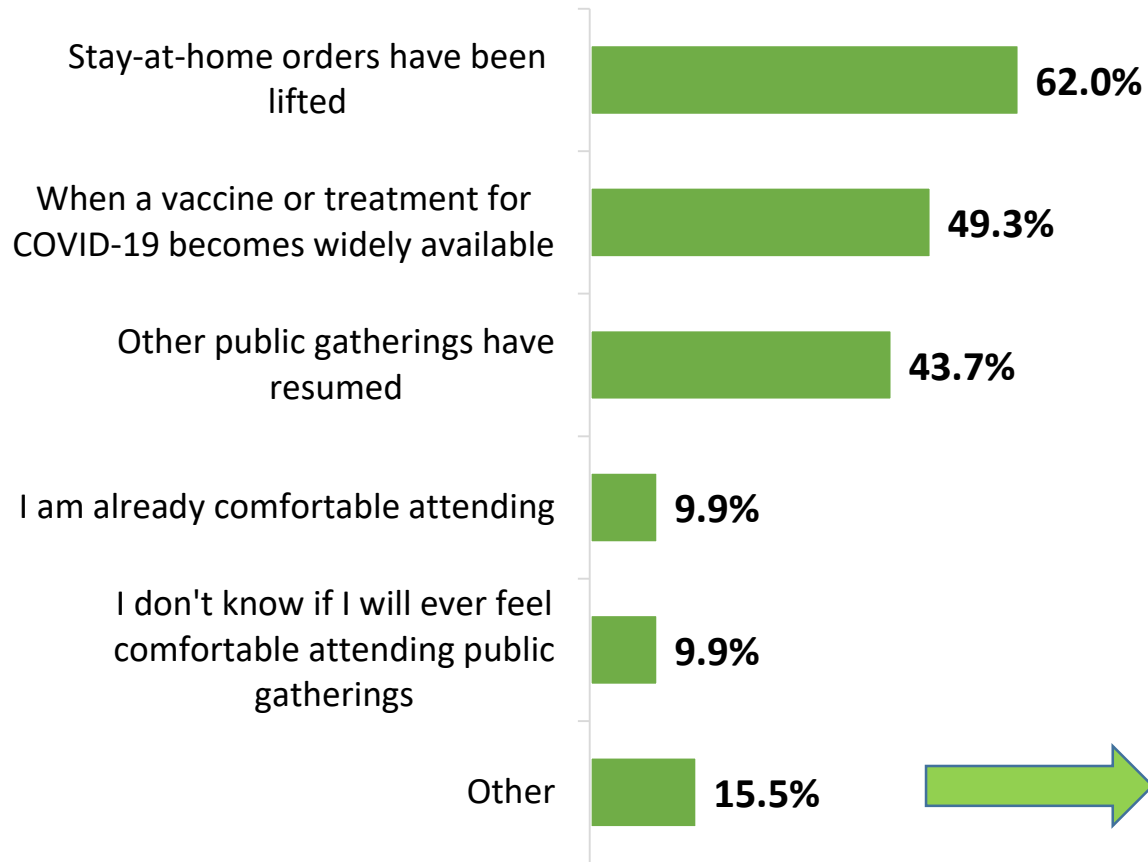
Changes in Worship Patterns



Other Worship Pattern Responses
1. Use online when out of town or otherwise engaged.
2. What is going to happen with choir?
I will do both.
I will use the zoom as long as you still going to use each week. Will County has highest rate of cases. I don't even shop anymore here in Bolingbrook.
It depends on what happens.
No change, once I feel that social distancing is no longer needed.
Unfortunately for the present I will have to continue to worship online.
Worship both in person and on line as weather or situation permit.

Q7. Given your current understanding of the spread of coronavirus, which of the following is necessary for you to attend an in-person worship service?

n = 71



Other In-Person Worship Requirement Responses

I don't take any chances with this new virus. I don't even go to my relatives house no more.

I feel comfortable being out in public.

Masks are worn.

Perhaps some chair rearranging. Remove every other chair?

Sanitary practices must be established.

Sanitary practices must be put in place.

Testing available for all, curve going down, face masks available / required at church.

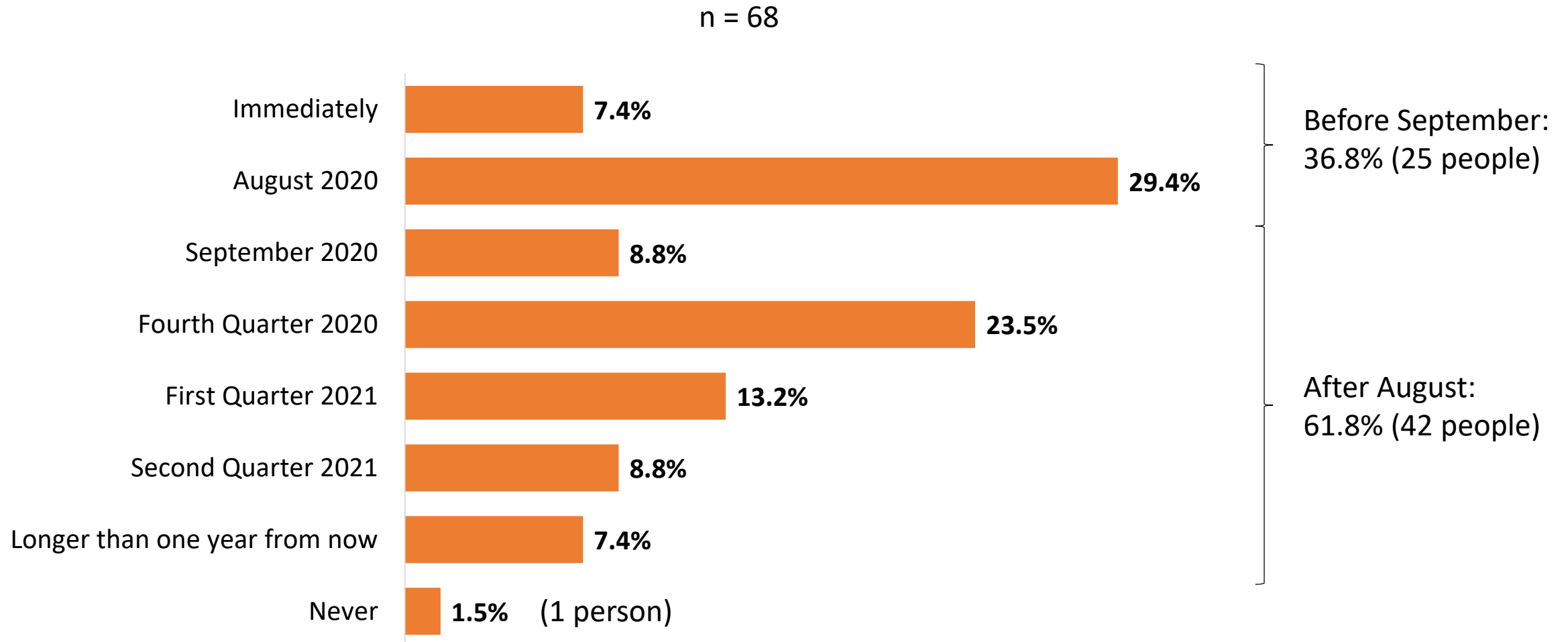
Testing is easily accessible.

We elect a different President and Senate who will do what needs to be done to get the virus under control, and will tell us the truth.

We may not have to be to packed together.

When we don't have to be distanced from others.

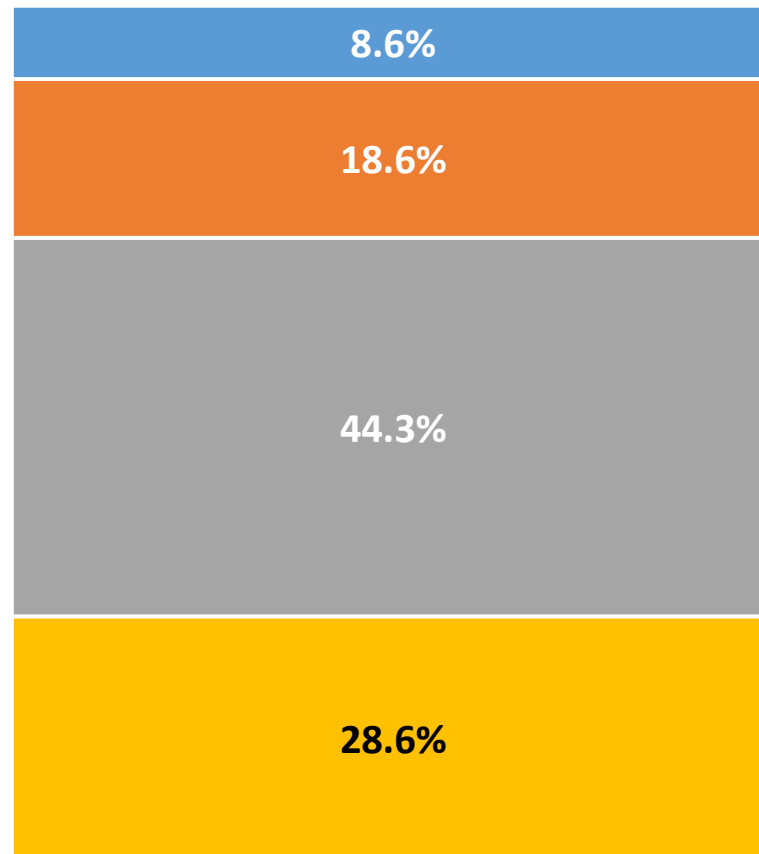
Q8. Given your current understanding, when do you predict you might feel comfortable attending in-person worship?



Q9. If worship services were offered in mid-August, how comfortable do you think you will feel attending?

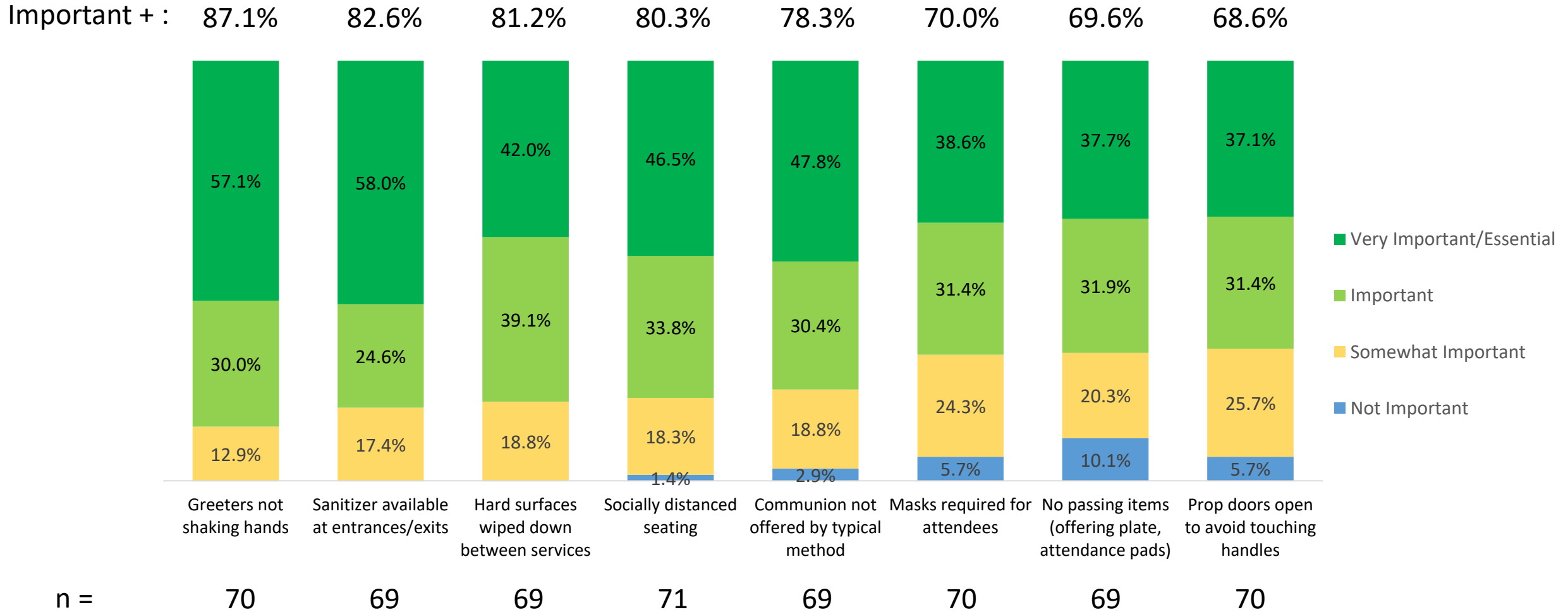
n = 70

At least comfortable returning = **27.2%**

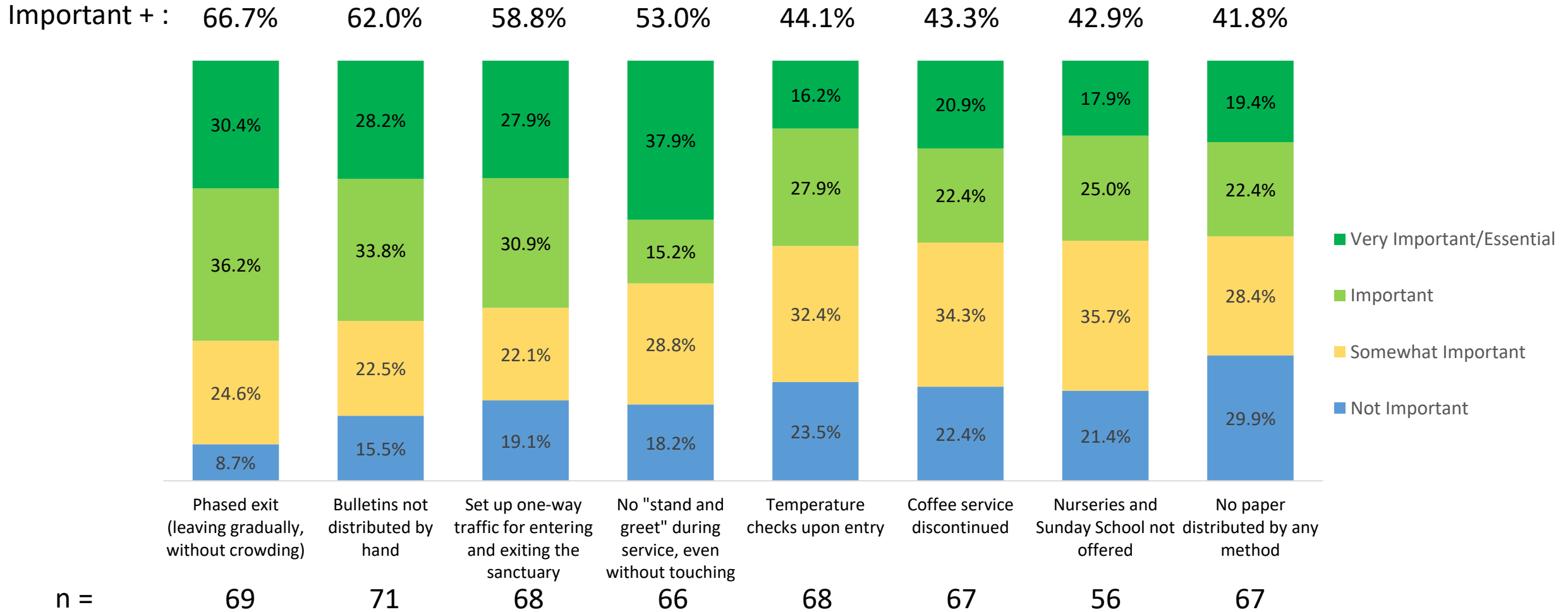


- Eager
- Comfortable
- Somewhat cautious
- Very uncomfortable

Q10. When we resume in-person worship services, how important will the following measures be for you to have a sufficient comfort level? (Top 8 Most Important)

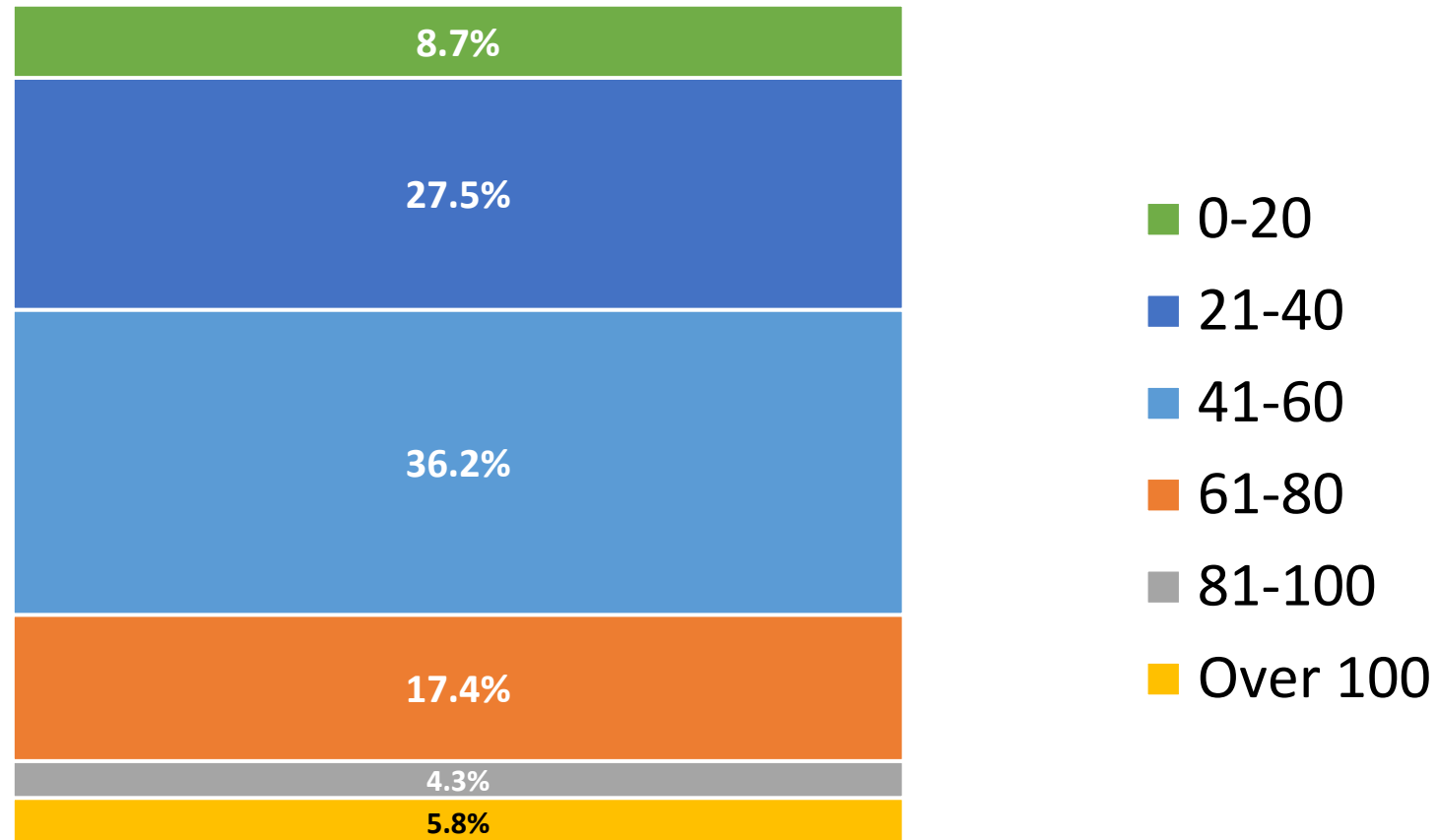


Q10. When we resume in-person worship services, how important will the following measures be for you to have a sufficient comfort level? (Next 8 Most Important)



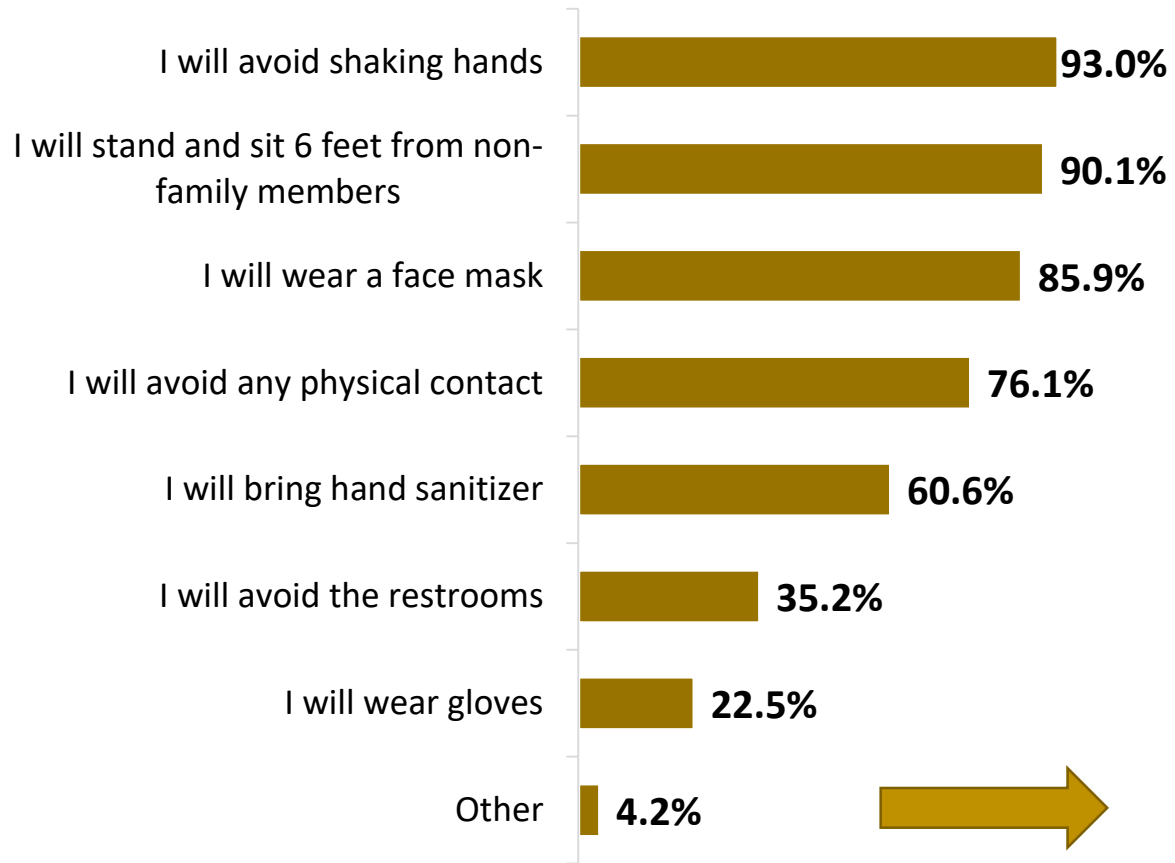
Q11. When we return to in-person worship services, what is the maximum attendance level at which you would feel comfortable? (Number of Participants)

n = 69



Q12. What precautions will you personally take when returning to worship?

n = 71



Other Worship Precautions Responses

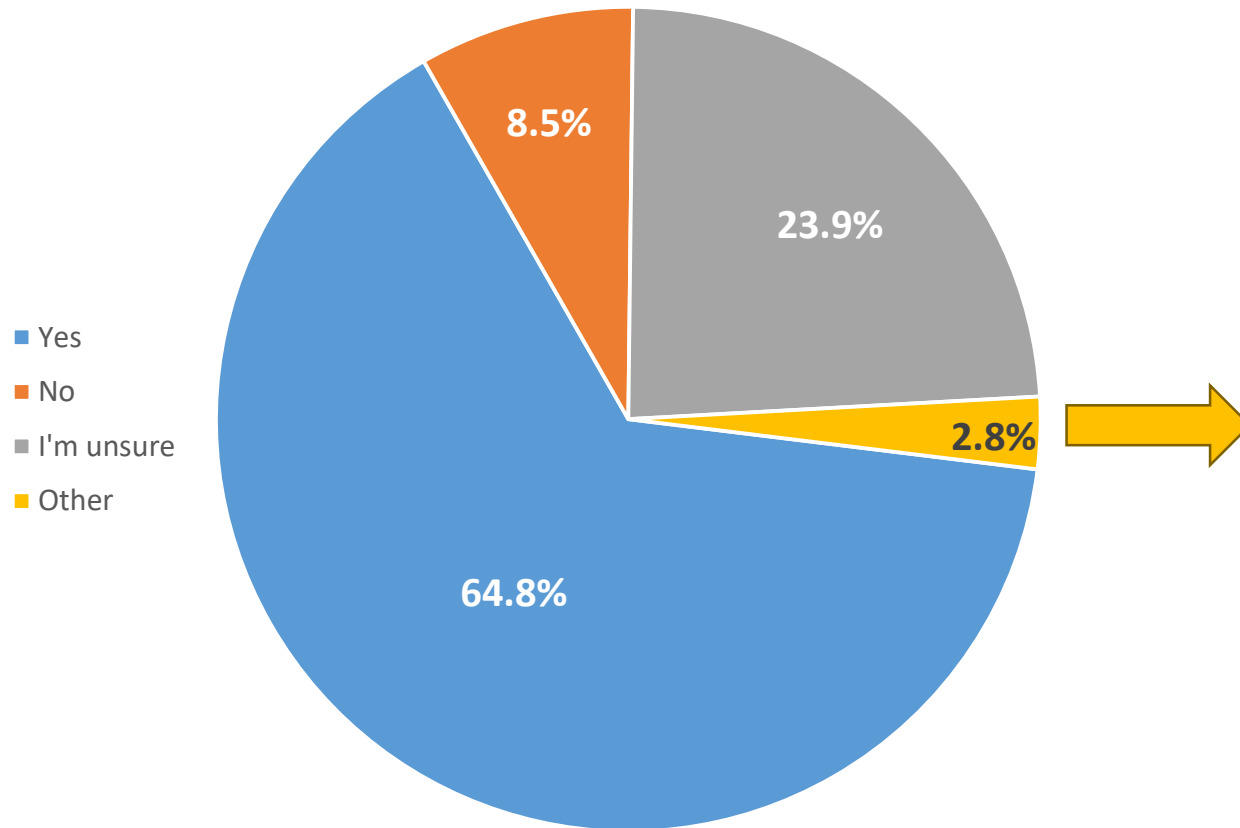
Do what is necessary to help others feel comfortable.

Follow traffic flow and other precautions.

Whatever the church requires.

Q13. If we offer more than one worship service during an interim period, would you be willing to attend at a time that is different than your usual service?

n = 71



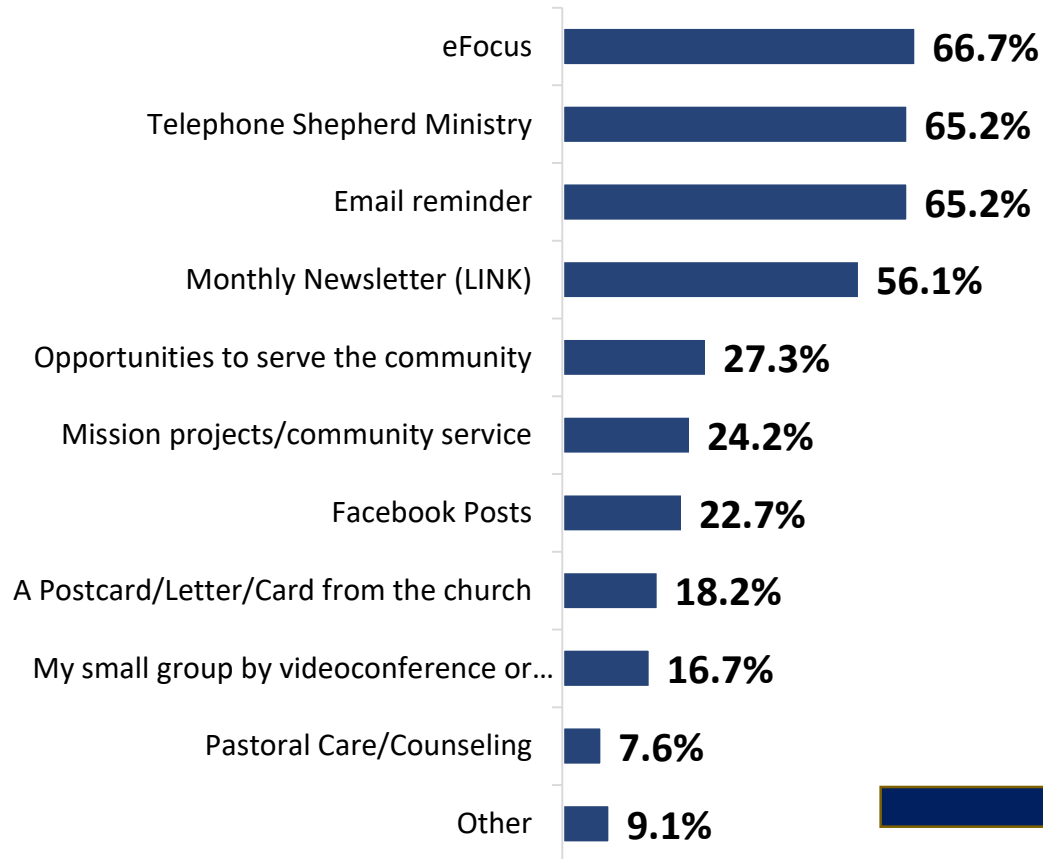
Other Worship Time Responses

Due to health I will not attend until vaccine is developed.

I usually watch at home due to mobility issues.

Q14. Beyond online worship services, which of the following have helped you feel connected to Friendship Church during the stay-at-home order?

n = 66



Other Church Connection Responses
I am excited about the new Micro Pantry!
I feel good about the effort members have put in.
Mini Pantry.
Serving on committees and meetings.
Telephoning other members/attendees.
Walking with church members

Q15. Is there anything else you would like to share about the church's handling of the COVID-19 pandemic?

All Responses

A little time of social gathering after service but food is not necessary .	I like Zoom worship. It feels personal to me, rather than just watching a recorded service, like a live streamed service. Everyone involved has done a wonderful job!
As all of the epidemiologists and experts on dealing with COVID-19 say, the only safe number of people meeting is ZERO until everyone is immune to the Cov-SARS virus that causes COVID-19.	I think they have all been covered with this survey. However; if something should come up, would you please contact all of us so that we know of another question or concern so we too can vote on that? Thank you!
Despite the disruption, the church has been there to keep me at peace	I'm sorry we had the recent problem with Zoom worship.
Doing a good / great job!	Let's open as soon as possible with care and observing necessary restrictions.
Doing the best you can. Efforts are appreciated.	Our church has done an outstanding job, very thoughtful, including everyone. Keep doing what you've been doing.
Given how little we know about the virus, I think we have used the available tools we have very well. The important thing to do is to stay in touch, keep up with one another and continue to pray and try to move forward.	Pastor's willingness to step out of her comfort zone and explore new ways to worship. Thank you.
Go VERY slowly!	Praying for early resumption of church.
I am grateful the church is holding online services.	Sharing and communication with members is exceptional.
I am pleased that so many people are committed to the survival of our church	So far, I think the church's response to the coronavirus has been appropriate and responsible. Keep it up :)
I appreciate everyone's efforts to continue caring and serving the Friendship community	Thanks to all who have worked to hard and so quickly getting the zoom worship up and running. It has been a great way to connect with each other.
I appreciate everyone's effort to keep us all feeling connected.	Thanks to Pastor Anna, staff, and volunteers for their exemplary effort at adapting during these challenging times.
I feel the church has done the best it could do realizing the circumstances. I wish I, personally, could have taken more advantage of its offerings as listed in Q14. This is the first time I've really regretted not being online.	The church has done the best they can.
I feel the church has tried to meet the current necessary needs.	Things are being done outside. Maybe an outside service with distancing, masks etc, but only if people follow precautions